



Advisers (Welfare Rights/Housing)

Young Lives Vs Cancer Project

Young Lives vs Cancer (YLvC) help families to find the strength to face everything cancer throws at them”

Citizens Advice Hammersmith and Fulham working in partnership with the national charity YLvC delivers a pioneering project via multi channels (telephone/email/web) providing advice to families of young people affected by cancer.

The project is expanding and we are recruiting a Welfare Rights Benefits Adviser and a Housing Adviser.

The project requires dynamic advisers who can sensitively, engage with families in an often difficult time. Reassure them in terms of options and steps they can take to address the welfare rights/housing issues they are experiencing. Knowing they have options to consider gives them reassurance in a time of uncertainty.

Working with the YLvC team who are located across the UK, advice provided by the project Advisers will also support YLvC social workers, to better help the families and young people accessing the charity support.

Housing Adviser - YLvC-Hgs1

Hours: 22.5 hours per week equivalent to three days per week
Location: Hammersmith and Fulham
Potential hybrid delivery on completion of probationary period
Salary Range: £31-£33k (pro-rata full time salary)
Type of Contract: Fixed Term one year from appointment (extension subject to performance)

Welfare Benefits Adviser - YLvC-Wel1

Hours: 15 hours per week equivalent to two days per week
Location: Hammersmith and Fulham
Potential hybrid delivery on completion of probationary period
Salary Range: £31-£33k (pro-rata full time salary)
Type of Contract: Fixed Term one year from appointment (extension subject to performance)

What we can offer you:

We value our people and can offer a supportive culture within a high performing and award winning organisation. 86% of our workforce recommend us as a place to work. We are committed to being an inclusive employer and workplace to represent the diverse communities we serve. We are committed to increasing our diversity and whatever your background, we welcome your application. We offer an attractive remuneration package with excellent terms including:

- Generous holiday entitlement starting at 25 days per year (in addition to bank holidays) and rising to 30 days with long service
- Learning, development and personal growth opportunities
- Mental health and Well-being support helpline

We will consider applicants who apply for Welfare benefits Advisor and Housing Advisor roles combined in one full-time post.

We interview on a rolling basis and therefore reserve the right to close the applications earlier if suitable candidates are found, so encourage early applications.

To find out more please visit: <http://cahf.org.uk/about-us/work-us/>

Closing Date: Thursday 16th May 2024